



Dr.Sally Pediatrics

welcome guide

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welcoming
your family

Warmest greetings and a heartfelt welcome to Dr. Sally Pediatrics!

As you step into our concierge-style practice, you are embarking on a journey where your family's health and wellness are our highest priorities. We understand that your little ones (and big ones that still feel so little!) deserve the best, and that's exactly what we're here to provide.

-Dr. Sally



location

3454 Loma Vista Road, Ventura

Communication

For all administrative queries, appointment scheduling, or any subjects not of a medical nature, we kindly request utilizing the office number (805) 918-1876. While this line also connects you directly with Dr. Sally, it is designed for non-urgent matters, allowing Dr. Sally to prioritize her medical/direct line through the Spruce app more effectively.

This strategic separation of the two lines is intentional: it ensures that non-medical concerns are addressed promptly, though not urgently, thereby enabling Dr. Sally to focus her dedicated and more urgent care on her medical line.

Spruce App

Use the QR code to download the Spruce app!



- 1 We will be communicating in a secure way by using a HIPAA compliant app called "Spruce." Please download and create an account using the QR code!
- 2 Please input YOUR contact information when signing up, not your child's (unless your child is 18+ and will be communicating with me directly). Please also make sure to turn notifications ON.
- 3 I encourage and invite all parents/main caregivers to download this app!

getting in touch

business hours

Monday - Friday 9am - 5pm

during business hours...

1

Please text or call me at (805) 399-5207 using the Spruce App. Text is preferred if it is not urgent.

- For life-threatening emergencies, call 911 or go to the ER immediately.
- For non-life-threatening urgent matters – please call me, especially before going to an urgent care or emergency room as I may be able to help you avoid these visits or facilitate care if urgent care is needed. If I do not answer immediately, I am likely with a patient. Please text your medical concern using the Spruce app and follow up with a call if I do not respond in a timely manner.

2

For non-medical communications, text the office at (805) 918-1876. You may also call if a prompt response is required.

Spruce App

Download the Spruce app for HIPAA compliant texting, phone calls, + video chats!



getting in touch

after hours

Saturday, Sunday, +
Monday – Friday 5pm–9am

after business hours...

1 For non-urgent medical matters, please text me using the Spruce App, preferably during business hours, and I will do my best to respond as promptly as I can.

- For life-threatening emergencies, call 911 or go to the ER immediately.
- For non-life-threatening emergencies – please call me, especially before going to an urgent care or emergency room as I may be able to help you avoid these visits or facilitate care if urgent care is needed. If I do not answer immediately, please text your medical concern using the Spruce app and follow up with a call if I do not respond in a timely manner.

2 For non-medical communications, text the office at (805) 918-1876.

Spruce App

Download the Spruce app for HIPAA compliant texting, phone calls, + video chats!



Elation Health

Use the QR code to access the self-scheduling patient portal by Elation Health.



- 1 After enrolling at Dr. Sally Pediatrics, you will receive an invitation from Elation Health for the Patient Passport Portal inviting you to create an account. Patient Passport allows you to access all medical information/history, charts, appointments + more! If you need the link re-sent to you, please text the office number requesting access to your Patient Passport Portal.
- 2 Using this account, you can book appointments with Dr.Sally using the link to the self-scheduling platform found within your Patient Passport Portal . Alternatively, you can use the QR code to access the self-scheduling platform!
- 3 You can also schedule appointments with Dr. Sally by texting the office at (805) 918-1876!

Hint

Use the QR code to access the Hint portal where you can view invoices + manage your membership.



member's page

You will now have access to the private member's tab of my website.

Please save this password so you can continue to access the member's page of my website!


PASSWORD: membersonly

*contact
information*

Dr. Sally's Direct Contact

Via Spruce App


(for clinical needs)

 805-399-5207 (text or call)


 Sally@DrSallyPediatrics.com

Office Contact

(for general questions+ appointments)

 805-918-1876 (text or call)

 info@DrSallyPediatrics.com

 805-317-7712 (fax)

Thank you!

DrSallyPediatrics.com

805-918-1876 | info@DrSallyPediatrics.com

3454 Loma Vista Rd, Ventura, CA 93003